

## 21A - Lead with Lean, Follow with Six Sigma

### *Presenter*

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### *Session Summary*

Steve passionately describes how leading process improvements through the application of lean thinking, first eliminates non-value added steps, and then identifies further improvements that reduce variation through basic quality skills and/or Six Sigma. The presentation focuses on the key concepts of lean, the benefits of applying the techniques, and lean leadership approaches. Steve also shows session participants how to identify lean projects. Some of the topics Steve covers include: Kaizen, 5S, continuous flow, value stream mapping, and how to identify non-value added waste in processes.

### *About the Presenter – Steve Hodlin*

**Steve Hodlin**, Principal, Steven F. Hodlin & Associates. Previously, Steve was Vice President of Business Excellence at DST Output, where he was responsible for leading the enterprise's business excellence and lean Six Sigma initiatives. His primary focus was on quality improvement, strategic planning, customer satisfaction determination, and operational effectiveness and efficiencies. DST Output is a three-time recipient of Industry Week's Top Ten Best Plants in North America. Prior to working at DST, Steve was Vice President of Performance Excellence at Boston Financial Data Services, where he was responsible for leading their performance excellence journey. In addition to these positions, Steve led quality and process improvement initiatives in numerous industries including semiconductor equipment, data communications and internetworking, cutting tools, and defense. He led three organizations to state quality awards, based upon the Baldrige performance excellence criteria, and he led Penril DataComm Networks to the U.S. Senate Productivity Award.