

## 22A - Transitioning to ISO 9001:2008 and Improvement

### *Presenter*

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### *Session Summary*

This session teaches participants techniques they can apply to improve their Quality Management System; the session also addresses transitioning to ISO 9001:2008. During the session, you learn:

- How to systematically manage the process approach and transform ISO compliance into business performance excellence.
- How to accomplish business excellence using ISO 9001.

If you are a manager, an engineer, or any other professional, you can benefit from this 60-minute program. The tools and techniques you learn about include:

- Using tools and techniques like Six Sigma, Lean, and Quality Tools to realize a competitive advantage, with a focus on maximizing profitability.
- How to execute Management Reviews, Internal Audits, and Corrective/Preventive Actions into the core business processes, and how to get the "biggest bang for your buck".
- How to use ISO 9001 Standards as a vehicle to monitor business metrics

### *About the Presenter – Jack Reardon*

**Jack Reardon** has over 30 years experience in the Quality and Business Improvement field, specializing in Quality Management System, Lean Six Sigma and improvement. Jack's professional experience includes working 15 years with Data General Corporation, where, among other roles, he served as Corporate Quality Manager, Technical Operations Manager, Production Manager, and Customer support Manager.

Jack was instrumental in documenting, implementing, training and auditing ISO 9001, ISO/TS, AS9100, and other QMS for several companies. He also implemented several business improvement initiatives including, JIT, Cost reduction, Project Management, Lean Six Sigma, etc. As an experienced trainer, Jack has instructed professionals in Lean Six Sigma, from Yellow Belt to Master Black Belt levels, and has taught over 50 courses at all levels.

Jack's professional affiliations include a 12 year membership with the American Society for Quality, as well as active membership with the North East Quality Council Executive Committee, where his responsibilities include Treasurer and participation in several committees. Jack also is an ASQ Certified Quality Auditor, a Certified Six Sigma Black Belt, a Certified RAB Auditor, a Lean Expert and Master Black Belt.